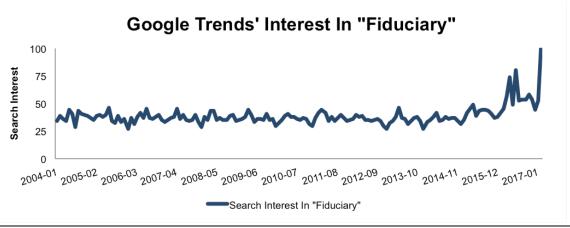


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Blind Spot Alert: Fiduciary Duty of Care

The Fiduciary Movement cannot be erased from the history books. Given heightened investor awareness (per Figure 1) of the fiduciary rule and its meaning, we think few advisors will fund much success if they do not embrace fiduciary levels of service. However, we think few in the business are prepared to fulfill the Duty of Care.

Figure 1: Interest In "Fiduciary" Reaches All Time High



Sources: New Constructs, LLC and company filings.

Fiduciary duty can be broken down into two pieces: duty of loyalty & duty of care. Duty of loyalty means that the fiduciary must put their clients' interests first and avoid conflicts. We've already seen lots of wealth management firms work to comply with this duty, such as Bank of America Merrill Lynch (BAC) ending commission-based accounts for retirement savers.

Duty of care, by law, means that a fiduciary must act with "care, skill, prudence, and diligence." In contrast to the constant discussion of the duty of loyalty, we've seen much less attention paid to the duty of care.

As <u>Michael Kitces writes</u>, failure to live up to the duty of care could leave wealth managers open to painful class action lawsuits. Even if they don't run into legal trouble, it's hard to imagine human advisors holding on to assets against robos without a clearly articulated message for how they provide a higher level of care.

So, how does one define "care, skill, prudence, and diligence?" For starters, any investment recommendations should be based on research that is:

- Comprehensive. Analyze all relevant publicly available (e.g. 10-Ks and 10-Qs), including the footnotes.
- Objective. Clients deserve unbiased research.
- Transparent. Client should be able to see how the analysis was performed and the data behind it.
- Relevant. There must be a <u>tangible</u>, <u>quantifiable</u> connection to stock, <u>ETF</u> or <u>mutual-fund</u> <u>performance</u>.

The importance of meeting these criteria is self-evident. In reality, however, very little research meets any of these criteria, which is a big surprise to most average investors.

How To Get Research That Is Diligent?

10-K and 10-Q reports can be hundreds of pages long, with important information often <u>buried deep in the</u> <u>footnotes</u>. Emerging <u>Robo-Analyst technology</u> allows for fundamental diligence at a previously impossible scale.

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Disclosure: David Trainer and Sam McBride receive no compensation to write about any specific stock, sector, style, or theme. Follow us on <u>Twitter</u>, <u>Facebook</u>, <u>LinkedIn</u>, and <u>StockTwits</u> for real-time alerts on all our research.



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Ratings & screeners on 3000 stocks, 450 ETFs and 7000 mutual funds help you make prudent investment decisions.

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To fulfill the Duty of Care, research should be:

- 1. **Comprehensive** All relevant publicly-available (e.g. 10-Ks and 10-Qs) information has been diligently reviewed, including footnotes and the management discussion & analysis (MD&A).
- 2. Un-conflicted Clients deserve unbiased research.
- 3. **Transparent** Advisors should be able to show how the analysis was performed and the data behind it.
- 4. **Relevant** Empirical evidence must provide <u>tangible</u>, <u>quantifiable correlation</u> to stock, ETF or mutual fund performance.

Value Investing 2.0: Diligence Matters: Technology is Key to Value Investing With Scale

Accounting data is only the beginning of fundamental research. It must be translated into economic earnings to truly understand profitability and valuation. This translation requires deep analysis of footnotes and the MD&A, a process that our <u>robo-analyst technology</u> empowers us to perform for thousands of stocks, ETFs and mutual funds.



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